

DIGICERT SUB-PROCESSORS

The following is DigiCert’s list of sub-processors.
The list is divided into 3 tables:

- Table (A) lists general sub-processors that DigiCert may engage for operational purposes and internal governance, including all agreements where DigiCert is acting as a Processor;
- Table (B) lists conditional sub-processors that DigiCert engages to facilitate our interactions with Customers, including the management of data subject requests, enhancing Customer experience, etc.
- Table (C) lists sub-processors that DigiCert engages only for certain products/services.

Table A: Sub-Processors for Operational & Internal Governance

Sub-Processor	Privacy Contact Information	Purpose of Processing
Microsoft	Data Protection Officer https://www.microsoft.com/en-us/concern/privacy	Online services, including email communications
Oracle (NetSuite and Eloqua)	Privacy Choices and Data Subject Rights (oracle.com)	NetSuite - payment processing Eloqua - communications
Salesforce (including Slack)	privacy@salesforce.com	Customer relationship management Tech Support
Atlassian	Head of Privacy dataprotection@atlassian.com	Customer implementation management, outage reporting
Microstrategy	privacy@microstrategy.com	Data management, operations, and business reporting
Informatica	Legal Head of Global Privacy privacy@informatica.com	Data management, operations, and business reporting
Anaplan	Anaplan Data Protection Officer (DPO) dpo@anaplan.com	Data management, operations, and business reporting
Intuit (QuickBooks)	https://quickbooks.intuit.com/uk/gdpr/	Financial reporting and management
DocuSign	Chief Privacy Officer privacy@docusign.com	Contract execution
Apttus (Conga)	Privacy contact form https://conga.com/privacy/data-contact-form	Contract execution
Zoom Communications	Data Privacy Officer privay@zoom.us	Virtual meetings and communications
Simplybook.me	Data Protection Officer dpo@simplybook.me	Call scheduling/Tech support
Cybersource	privacy@visa.com	Credit card/payment processing

Amazon AWS S3	https://aws.amazon.com/privacy/	Data management, operations, reporting
Splunk	dpo@splunk.com or by mail: Office of the Data Protection Officer 270 Brannan Street San Francisco, CA 94107	Security and compliance - event logging
8x8	dpo@8x8.com	Telecommunications
Crayon	Data Protection Officer Gullhaug Torg 0484 Oslo, Norway dpo@crayon.com	Business Intelligence
DataBricks	privacy@databricks.com	Data management, operations, reporting
Maria DB	privacy@mariadb.org MariaDB Foundation LLC: 401 Edgewater Place, Suite 600, Wakefield, MA 01880, USA	Data management, operations
Monday.com	Data Protection Officer dpo@monday.com	Implementation management
Zab Translations	info@zabtranslation.com http://zabtranslation.com/contact.html 657-204-2404 165 East 900 North, #1756, Spanish Fork, UT 84660	Translation services
AfroLingo	orders@afrolingo.co.za +27 110 847 708	African translations (only applicable to individuals who have identification documents in an African language)
CSI Sanctions Screening	Data Protection Officer privacy@csiweb.com 800.545.4274	Trade compliance screening
Kharon	info@kharon.com	Trade compliance screening

Table B: Conditional Processors

Sub-Processor	Privacy Contact Information	Purpose of Processing
OneTrust	DPO@onetrust.com	Data subject rights requests
IDNow	Data Protection Officer Contact support by e-mail or use contact form or info@idnow.de	Remote Identity Verification (RIV) – this vendor is only used when a customer consents to this type of validation
Google	Data Protection 1600 Amphitheatre Pkwy Mountain View CA 94043 USA https://knowledge.workspace.google.com/kb/contact-google-dpo-000007916	Analytics, personalization, advertising
Adobe	DPO@adobe.com privacyofficer@marketo.com privacy@magento.com	Analytics, personalization
Demandbase	dpo@demandbase.com privacy@demandbase.com	Analytics, personalization
LinkedIn	https://www.linkedin.com/help/linkedin/ask/TSO-DPO	Customer service, brand protection, brand promotion, advertising
Vimeo	http://Vimeo.com , Inc. Attention: Data Protection Officer 330 West 34th Street, 5th Floor New York, New York 10001 Privacy@vimeo.com	Playing embedded videos on the website
YouTube (owned by Google)	Google LLC Attn: Data Protection 1600 Amphitheatre Pkwy Mountain View CA 94043 USA https://knowledge.workspace.google.com/kb/contact-google-dpo-000007916	Playing embedded videos on the website, potentially personalized advertising depending on your YouTube settings
Microsoft Bing	Chief Privacy Officer Data Protection Officer https://www.microsoft.com/en-us/concern/privacy	Advertising
TapAd (owned by Experian PLC)	privacy@tapad.com	Advertising

AppNexus (aka Xandr, owned by Microsoft)	Chief Privacy Officer Data Protection Officer https://www.microsoft.com/en-us/concern/privacy	Advertising
BlueKai (owned by Oracle)	privacy@bluekai.com	Advertising
X (previously Twitter)	Data Protection Officer One Cumberland Place, Fenian Street Dublin 2, D02 AX07 IRELAND Data Protection Inquiry Form	Advertising
ZoomInfo	805 Broadway, Suite 900 Vancouver, WA 98660 360-718-5630 privacy@zoominfo.com	Advertising, Marketing
HotJar	dpo@hotjar.com	Analytics, advertising
Sprout Social	DPO@sproutsocial.com	Interacting with DigiCert on social media & understanding our brand's public image

Table C: Sub-Processors Used for Certain Products/Service

Sub-Processor	Privacy Contact Information	Purpose of Processing
Cybersource (VISA)	privacy@visa.com	Payment processing
ONESOURCE (formerly Sabrix)	privacy.issues@thomsonreuters.com Thomson Reuters, c/o Chief Compliance Officer, Landis + Gyr-Strasse 3, 6300 Zug, Switzerland	Tax calculations
PrimoSign (Avaloq Group, an NEC Company)	dataprotection@avalog.com	Digital Signatures
Ascertia	privacy@ascertia.com Surrey Research Park, 40 Occam Road, Guildford, GU2 7YG, United Kingdom	Digital Signatures
Cloudcheck	enquiries@privacy.org.nz Office of the Privacy Commissioner, PO Box 10094, Wellington 6143, New Zealand	Document verification services with the AU government